



# BEAR CREEK SUD

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Telephone 1-972-843-2101 • P.O. Box 188  
Lavon, Texas 75166

## **CUSTOMER REQUEST THAT PERSONAL INFORMATION CONTAINED IN UTILITY RECORDS WITH BEAR CREEK SPECIAL UTILITY DISTRICT NOT BE RELEASED TO UNAUTHORIZED PERSONS**

Chapter 182, Subchapter B of the Texas Utilities Code provides utility customers with the right to request that their address, telephone number, and social security number be kept confidential. A customer also has the right to request that information relating to the volume or units of utility usage or the amounts billed to or collected from the customer for utility usage be kept confidential, unless the primary source of water for the utility is a sole-source designated aquifer.

Your response is not necessary if you do not want this service.

### **WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.**

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

\_\_\_\_\_  
*Name of Account Holder*

\_\_\_\_\_  
*Account Number*

\_\_\_\_\_  
*Address*

\_\_\_\_\_  
*Area Code/Telephone Number*

\_\_\_\_\_  
*City, State, Zip Code*

\_\_\_\_\_  
*Email Address*

\_\_\_\_\_  
*Signature*