

Telephone 1-972-843-2101 • P.O. Box 188 Lavon, Texas 75166



Bear Creek SUD is excited to announce our partnership with Master Meter, Inc. to bring an advanced technology which is designed to enhance your customer service experience, empower you to better manage your water consumption throughout the month, and proactively identify troublesome leaks.

My Water Advisor® 2.0 easily allows you to access your account via a web-ready device (computer, lap- top, tablet, or smartphone application) in real-time while providing the following benefits.

Create Monthly Budget Conserve Water

Address high consumption during the month – not after the Bill is Arrived

Be notified of leaks throughout the month to address them promptly

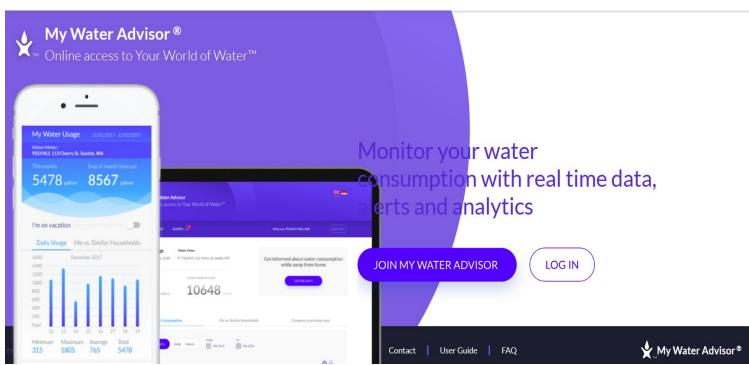
### **HOW TO SET UP YOUR ACCOUNT:**

- 1. Go to www.mywateradvisor2.com
- 2. Click on the JOIN MY WATER ADVISOR
- 3. Choose the following sign-up option:
- 4. Enter your Account Number
- 5. Enter your Name as it appears on your bill.
- 6. Enter a valid Email Address and create a Password. Enjoy!







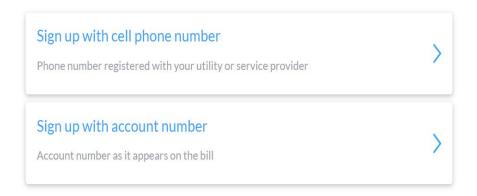




Choose Join My Water Advisor then Sign up with account number.



### Join My Water Advisor





Enter Your Account Number From Your Water Bill, Enter your name as it appears on your bill, if account is not located contact Bear Creek SUD and ask for the information on your account as it appears in the Harmony website



### Join My Water Advisor

Account number	ACCOUNT NUMBI	ER AS IT APPEARS ON YOUR BI
	Account number	
FULL NAME AS IT APPEARS ON YOUR BILL	FULL NAME AS IT	APPEARS ON YOUR BILL
Your full name	Your full name	
		CONTINUE

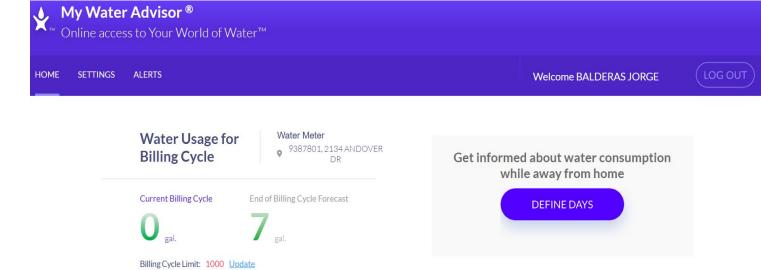


When entered correctly the Join My Water Advisor screen will appear to create your account

# Join My Water Advisor

# PROVIDE A VALID E-MAIL Email REPEAT E-MAIL Email CHOOSE A NEW PASSWORD TO USE Password Must contain numbers and characters Must contain 8 characters or more TYPE THE PASSWORD AGAIN





In Settings you can select how to receive leak alerts, billing cycle limits



HOME

SETTINGS

**ALERTS** 

# **Set Real-Time Alerts according to your preferences**

Alerts	Email alert	SMS alert
Suspected Leak Billing Cycle Consumption Limit Daily Usage During Vacation		



My Water Meters



HERE IS AN EXAMPLE OF WHAT YOU CAN SET TO HELP MANAGE YOUR MONTHLY BUDGET

Set Billing Cycle limits by selecting Update



Water N

**Current Billing Cycle** 

End of Billing Cy



gal.



oal

Billing Cycle Limit: 1000 Update

Billing Cycle Date: 09-10-2024 - 10-09-2024

When your limit is projected to exceed your billing cycle limit set you will see the projected bill in RED.

# Water Usage for Billing Cycle

Water Meter



Current Billing Cycle

End of Billing Cycle Forecast

No Data **16521** 

gallon:

Billing Cycle Limit: 5000 Update



When your limit is on track your projected bill will show in GREEN

Water Usage for **Billing Cycle** 

Water Meter

8858543, 870 N LAKE FOREST DRIRR

Current Billing Cycle

Data

End of Billing Cycle Forecast

16521 gallons

Billing Cycle Limit: 20000 Update